



## **Kevin Dolliole, Director of Aviation Louis Armstrong New Orleans International Airport**

### **Short Description:**

Kevin Dolliole began his aviation career at the Louis Armstrong New Orleans International Airport before going on to lead and transform the San Antonio and St. Louis Airports. Now with over 40 years of experience in various facets of the aviation industry, he is once again back at the helm of Armstrong International where he continues effectively managing operational, organizational, and development initiatives like the new \$1 billion airport terminal that opened in fall 2019. Under his leadership, MSY was ranked as the number one large airport in North America for customer satisfaction based on J.D. Power's 2021 North America Airport Satisfaction Study. Dolliole was also selected as Airport Experience News' 2020 Director of the Year in the Medium Airports Category as well as Biz New Orleans Magazine's 2019 CEO of the Year. He currently serves on the Board of Directors for Airports Council International-North America (ACI-NA) and American Association of Airport Executives' (AAAE) Policy Review Committee, and previously served on the Board of Directors for Airports Consultants Council.

### **Bio:**

With over 40 years of experience in various facets of the aviation industry, Dolliole applies advanced, innovative approaches to air service development, customer service initiatives, and construction project management. He is involved in many organizations that are dedicated to the advancement of aviation and related industries. He currently serves on the Board of Directors for Airports Council International-North America (ACI-NA) and American Association of Airport Executives' (AAAE) Policy Review Committee, and previously served on the Board of Directors for Airports Consultants Council.

As a New Orleans native, he began his aviation career at the Louis Armstrong New Orleans International Airport before going on to lead and transform the San Antonio and St. Louis Airports. During his tenure at San Antonio International Airport, he managed the makeover of the airport's concession program and facility renovations that resulted in prestigious awards from Airport Revenue News for the best concession program for a small airport and a first place

tie in J.D. Power and Associates Global Airport Satisfaction Index Study. While in St. Louis, Dolliole lured new air service to the city and oversaw a substantial \$1.1 billion airfield improvement and runway construction project.

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### **About the Airport:**

The Louis Armstrong New Orleans International Airport is the primary commercial airport in the State of Louisiana, serving nearly 85 percent of all passengers who fly into the state. The Airport is owned by the City of New Orleans. The New Orleans Aviation Board (NOAB), an unattached board of the City of New Orleans, oversees the administration, operation, and maintenance of Armstrong International. The Airport has 16 airlines providing service to 56 non-stop destinations, including eight international destinations. In November 2019, MSY completed construction and transition to a new, world-class terminal complex featuring 3 concourses, 35 gates, 2 new parking garages and a completely revamped concessions program with a heavy focus on local offerings.